



COMPUTING EDGE, INC.

PO BOX 4613

SPRINGFIELD, MO 65804-4613

417-869-8192

Service Agreement & Personal Guarantee

I (the customer) understand every reasonable effort will be made to ensure that my (the customer) system operates correctly before and after a software and/or hardware installation, but I recognize that because some of the software installed is licensed free of charge, the copyright holder(s), Computing Edge, Inc. and/or other parties that are providing this material "as is" without warranty of any kind, either expressed or implied, including, but not limited to, the warranties of merchantability and fitness for a particular purpose. The entire risk as to the quality and performance of any software and/or hardware purchased and/or installed, and the accuracy of its associated documentation, is with me (the customer). Should this software or its associated documentation prove defective, missing, or incomplete, I assume the cost of all necessary service, repair, or correction. I further understand, if I am requesting Computing Edge, Inc., and/or its designated other parties to install/service the Linux operating system, I am doing so entirely at my own discretion.

I further agree to allow Computing Edge Inc., and/or its designated other parties access to any resources they deem necessary to complete the requested install or other service work.

I assume responsibility for the integrity of the data on my computer system, I have backed up all important data, and I will hold Computing Edge, Inc. blameless for any damage to my computer system, to my data, or any other damages or liability that may result from the requested service work. Computing Edge, Inc. will, to the best of its ability, inform me of unwise or unnecessary service procedures, but the final responsibility falls on the customer to give the final authorization for any service work. Computing Edge, Inc. also reserves the right to NOT to perform the in advisable service work and will assist in finding a solution both parties find acceptable. I further understand and agree that Computing Edge, Inc. is a consulting service which bills by the hour for their services (unless otherwise negotiated in writing) and can not guarantee the success of non-hardware related repairs.

I also assert I am authorized to order the requested service work and assume all liability for any misrepresentation to Computing Edge Inc, and/or its other designated parties for any sales or service work performed without authorized permission. This document constitutes a personal guarantee of payment by the signer. All service calls are subject to a one hour minimum.

I understand Computing Edge, Inc., has terms of net ten (10) days. After ten (10) days, Computing Edge, Inc., may charge a service charge to my outstanding balance, which I have agreed to pay. In the event my account goes beyond thirty (30) days, Computing Edge, Inc., may refer my account to collections. I agree to pay the cost of collections equal to the lower of one-third (1/3) of the principle amount or the maximum amount allowed by applicable law. I also understand interest on any unpaid balance will be charged at 1.5% monthly (18% annually) or the highest rate allowed by law.

If Computing Edge, Inc., pursues legal action to collect my unpaid balance; I agree to pay all fees incurred by or as a result of said suit or action and that all discounts provided to the customer by Computing Edge, Inc. will be forfeited when my account goes to collections. As a customer, I may request to sign an updated service agreement as it becomes available. Although, I understand that continued use of Computing Edge, Inc.'s sales or services constitutes acceptance of the most current service agreement.

I further agree to be responsible for any licensing fees, shareware registrations, or other licensing requirements that may apply to the software I will receive.

[Please **PRINT** the requested information below **COMPLETELY**.]

Name and Title : _____
Company Name : _____
Address : _____
Mailing Address (if different) : _____
City, State & Zip : _____
Phone Number : _____

Authorized
Signature : _____ Date: _____